

# Safety GUURU - 911

Calling 911 on behalf of the church

Use any phone

- what would be different if using church phone?
  - perhaps they would have location info
  - regardless, we should provide that info
    - ◆ they need to know where the incident is located regardless of what phone is being used

The 911 operator may ask questions, but you can be thinking of the following factors when preparing to call or make sure this information is provided if not otherwise requested...

- State your name
  - your phone number
  - how to reconnect to you if connection is lost
- State the location:
  - UU Church in Urbana
  - Corner of Birch & Green (309 W Green St)
  - best access is in our parking lot on Birch St
- State your need:
  - I need an Ambulance
  - There is a Fire
  - I need the Police
  - ...
- State the situation:
  - Someone is having a heart attack
  - There is a fire in our \_\_\_ (sanctuary, basement, ...)
  - Someone is angry and is using a weapon
  - ...
- State the context
  - Church service interrupted
  - Fellowship hour after service
  - There are about \_\_\_ (100...) people here
    - ◆ this many evacuated
    - ◆ this many may be sheltered in place
    - ◆ this many may be hostage
    - ◆ this many may be injured, killed, ...
  - ...

- Coordinate actions
  - We are doing this...
    - ◆ using the AED
    - ◆ evacuating the building
    - ◆ taking cover
  - Are there any instructions?